

Customer/Stakeholder Satisfaction Survey

We are committed to providing a positive customer/stakeholder experience. We are also committed to further developing our people so that they can improve customer/stakeholder satisfaction. In order to better understand the strengths and growth areas of our people, please take a few minutes to answer the following questions.

1. What is your email address? *
2. Who was your representative? * [insert drop down menu of employees]
3. On a scale of 1 to 10, how likely are you to recommend the representative you worked with to a colleague to help with a similar task? *
4. What was positive about your engagement with the representative?
5. What was challenging about your engagement with the representative?
6. What opportunities might the representative have to make the experience even better for people in the future?

* required question

Net Promotor Score (NPS) [resource](#) provided by SurveyMonkey.